

## Lancashire County Council

### Internal Scrutiny Committee

Friday, 16th November, 2018 at 10.00 am in Cabinet Room 'B' - The Diamond Jubilee Room, County Hall, Preston

### Agenda

#### Part I (Open to Press and Public)

#### No. Item

1. **Apologies**
2. **Disclosure of Pecuniary and Non-Pecuniary Interests**

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.
3. **Minutes of the Meeting held on 21 September 2018** (Pages 1 - 4)
4. **Customer Access Service - Update on Performance and Savings Initiatives** (Pages 5 - 28)
5. **Household Waste Recycling Centres** (Pages 29 - 34)
6. **Grit Bins and Non-Priority Routes Task and Finish Group - Initial Response** (Verbal Report)
7. **Task and Finish Group Request - External Scrutiny Committee** (Pages 35 - 38)
8. **Work Programme 2018/19** (Pages 39 - 76)
9. **Urgent Business**

An item of urgent business may only be considered under this heading where, by reason of special circumstances to be recorded in the Minutes, the Chair of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Member's intention to raise a matter under this heading.

**10. Date of Next Meeting**

The next meeting of the Internal Scrutiny Committee will be held on Friday 18 January 2019 at 10:00am in Cabinet Room B, County Hall, Preston.

L Sales  
Director of Corporate Services

County Hall  
Preston